

# Ninamarie Sansone

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## **Objective:**

Enthusiastic and skilled hair stylist dedicated to providing exceptional salon services and creating unforgettable transformations. Seeking to join a dynamic team in a reputable salon to utilize my creativity, technical expertise, and customer-centric approach.

## **Professional Experience:**

Guest Service Professional

Target, Glendale Heights

The responsibility of a guest service professional is ensuring a positive and memorable experience for guests. Focusing on customer service, communication, problem-solving, adaptability, aiming to meet and exceed guest expectations while maintaining a professional and welcoming demeanor.

Whether handling check-ins, resolving issues, or providing recommendations, their primary focus is on guest satisfaction.

Server

Seasons 52, Oakbrook

Servers provide excellent customer service, including greeting and seating guests, taking orders, and delivering food and beverages. Demonstrating menu knowledge, upselling, and ensuring timely service. Handling payments, maintaining clean dining areas, resolving guest issues, and collaborating with the team for smooth service. Adherence to restaurant policies and closing responsibilities were also part of the role.

## **Education:**

- Associate of Applied Science

Triton College, River Grove, Il. 2021

- Cosmetology Certificate

College of DuPage Cosmetology, Addison Il. Present

Related Coursework:

- Designed updos and creative styles to satisfy clients and achieve a desired look.

- Demonstrated knowledge on thermal tools, techniques and the use of different products to achieve their goal

- Treat hair with different shampoos, conditioners and other products based on the hairs needs and clients request

- Worked with Shades Eq and Matrix color lines to help clients achieve a desired color using balayage, slicing and weaving techniques.

**Skills:**

- Hair cutting, coloring, and styling
- Customer service
- Consultation and recommendation
- Special occasion styling
- Cleanliness and sanitation
- Trend awareness
- Teamwork and collaboration

**References:**

Available upon request.